

PRE-SCHOOL Seacourt Road, Thamesmead, London, SE2 9XB Email: <u>toddleswoodwood@outlook.com</u> Website: <u>www.toddleswoodwood.co.uk</u> Telephone:020 8320 1900 or 07572344567 07902310833

## WORKING IN PARTNERSHIP WITH PARENTS POLICY

At Toddleswood we respect that parent/carers are children's first and most continuing educators. When parent/carers and the staff at Toddleswood work together the results have a positive impact on the children's learning and development and in achieving the best outcomes for each and every child. Working together in partnership can have a long lasting and beneficial effect on the children's learning and well-being.

To support this partnership, we use the ClassDojo app. As parent/carers you are able to share photos and messages of your child's experiences and achievements along with us sharing these also from the setting for you to see.

Along with the ClassDojo app, we also use our Social media pages, send out letters and email to communicate and keep parents/carers informed of any news, updates or changes within the setting.

Should a child not be present when letters are given out, every child has been given a pocket/wallet with their name on located in the hallway of the building entrance where we place the letters ready for parents to collect when their child is present.

Parent/carers are invited to attend every term to our Stay, Play and Discuss sessions. This is an ideal opportunity for parents/carers and the child's Keyperson to work together to help further progress their child's development. However, if at any time a parent/carer has a question or concern about their child this can take place once the session has finished or at an arranged time suitable for both parties. All children and adults are treated equally and are made to feel welcome at Toddleswood. Children with Special Educational Needs and Disabilities (S.E.N.D) are not discriminated against and we at Toddleswood will strive to ensure they get the best start in their learning journey. We at Toddleswood understand the importance of working closely with the child's parents/carers to ensure that next steps, implemented strategies and transitions run as smoothly as possible.

To keep parent/carers up to date with our policies and procedures we have a policy/procedure of the week which can be found in the Parent Foyer for parent/carers to take if they wish. Copies of all policies and procedures are available upon request and are available on our website.

Wherever possible we try to meet parent/carers requests for the care of their children according to their values, practices and preferences. Family customs and beliefs regarding dietary requirements, dress code etc are respected.